

- THIS IS NOT A MEDICAL SCHEME AND THE COVER IS NOT THE SAME AS THAT OF A MEDICAL SCHEME.
- THIS POLICY IS NOT A SUBSTITUTE FOR MEDICAL SCHEME MEMBERSHIP.
- THE MASTER POLICY ISSUED IS THE SOURCE OF ALL BENEFITS, RIGHTS, AND OBLIGATIONS AND EXCLUSIONS. TO DETERMINE YOUR INDIVIDUAL NEEDS, WE SUGGEST THAT YOU CONTACT YOUR BROKER AND REQUEST ADVICE FROM HIM / HER.

# AMBLEDOWN **GAP** LPE ADVANCED 2019

Underwritten by Constantia Insurance Company Limited (CICL), Reg. No. 1952/001514/06, FSP No: 31111 (The Insurer)



**ambledown**  
FINANCIAL SERVICES (PTY) LTD

Ambledown is an Authorised Financial Services Provider, No. 10287



**CONSTANTIA**

Insurance made personal

Constantia Insurance Company Limited, an authorised FSP 31111

# 2019 Product Range

As a member of a Private Medical Scheme, you would expect that an event in-hospital would be covered in full, this is not so. Most Medical Schemes will cover in-hospital expenses defined as services rendered by a Medical Practitioner at the Medical Scheme rate. However, most Specialists today are charging rates that are substantially higher than the Medical Scheme rates and you, as the member are liable for the difference, this is known as the tariff gap.

Ambledown Gap LPE Advanced is an Insurance Product that provides cover for you and your immediate family for the shortfall (Gap) resulting from any Medical Practitioner charging above the Medical Aid Tariff for in-hospital surgical procedures and certain out of hospital procedures. The insured will receive a benefit equivalent to the costs incurred as a result of the Gap for any hospital admission as an in-patient. The Gap is defined as services rendered by a Medical Practitioner who charges above the Medical Scheme tariff.



## Ambledown Gap LPE Advanced



The Listed Procedure Enhancer Is a benefit that combines GAP COVER 100 and a selection of listed procedures which provides a benefit equal to the cost of in-hospitalisation and associated medical expenses relating to one of the procedures less the cover provided by the Medical Scheme option, ie:

- **Gap Cover100** provides for charges levied by the Medical Services Professionals above the Medical Scheme Tariff for associated services in-hospital and/or the necessity for chemotherapy or radiotherapy for the treatment of Cancer on an out-patient basis, and/or the necessity for kidney dialysis on an out-patient basis;
- **Limited to 5 times the Medical Scheme Tariff less the higher of the Medical Scheme Tariff or the Medical Scheme Option Reimbursement Rate.**
- **The Company shall not be liable for any charges incurred under Gap Cover 100 due to the following:**
  1. Co-Payment.
  2. Sub-Limitation.

We remind you that Gap Cover 100 does not provide for charges above the tariff for the hospital costs or for additional costs of prosthesis, materials and medication. Cover is for the services provided by Specialists, General Practitioners and Medical Professionals such as Physiotherapists during the period of hospitalisation.

- **LPE Advanced**

The Listed Procedures mentioned below are limited to the actual costs incurred, calculated at the Medical Scheme Rate and subject to a specific limitation of R100,000 in aggregate per insured person per annum.

1. In-hospital management of Dentistry, limited to impacted teeth for minors under 18 years or reconstructive plastic surgery due to an accident that occurs during the period of cover.
2. Functional nasal surgery.
3. Surgery for oesophageal reflux and hiatus hernia.
4. Back and neck treatment or surgery.
5. Joint replacements, including but not limited to hips, knees, shoulders and elbows.
6. Cochlear implants, auditory brain implants and internal nerve stimulators – this includes procedures, devices and processors.
7. Bunionectomy.
8. Arthroscopy.
9. Removal of varicose veins.
10. Skin disorders including benign growths and lipomas.



- **Casualty Ward Benefit** covers you for treatment received in a casualty unit of a hospital provided that such treatment is not for routine physical treatment or any other medical examination or treatment other than emergency medical treatment.

You are covered when immediate treatment is required and your Medical Scheme does not provide you with cover and you become liable to pay the cost of the casualty event. This benefit will cover the facility fee, consultations, medications, radiology and pathology associated with admission to a registered hospital's casualty facility.

- **Treatment in a casualty unit of a hospital is subject to a specific limitation of R10,000 per insured person per annum**

"Emergency" means the sudden and at the time, unexpected onset of a health condition that requires immediate medical treatment and/or an operation. If the treatment is not available, the emergency could result in weakened bodily functions, serious and lasting damage to organs, limbs or other body parts, or death. The determination of an emergency will be done through diagnosis (through classification by the attending Medical Practitioner and / or the Casualty Unit) and not on symptoms presented. The Medical Practitioner that treated you and / or the Casualty Unit that you have been treated in should use the correct codes and classification on the invoices they send to you and /or your Medical Aid.

All LPE Advanced benefits above are subject to an overall benefit limitation of R157,000 in the aggregate per Insured Person per annum.

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B E N E F I T S	LIMITATIONS PER INSURED PERSON PER ANNUM	
GAP COVER 100		⊙
MEDICAL EXPENSES RELATED TO 10 DEFINED PROCEDURES <b>(R100,000 LIMITATION)</b>	<b>R157,000</b>	⊙
CASUALTY WARD BENEFIT <b>(R10,000 LIMITATION)</b>		⊙
<b>PREMIUM</b>	<b>PER FAMILY PER MONTH (incl.VAT) 18 TO 65 YEARS OLD</b>	
	<b>PER FAMILY PER MONTH (incl.VAT) 66 YEARS &amp; OLDER</b>	

### OVERALL LIMITATIONS

1. The Policy Benefits are subject to an overall benefit limitation of R157,000 in the aggregate per Insured Person per annum.

## Underwriting matters which are of importance



- Please note that this product will assist with the shortfalls for in-hospital expenses and does not provide cover for day-to-day expenses once your Medical Savings Account has been depleted, nor will it cover your expense if you are in the self-payment gap.
- The minimum entry age for the Principal insured person is 18 and the maximum entry age is 65. Applicants 66 and older have the option of selecting products for seniors.
- Extended Family Dependants: A family is defined as the principal insured and immediate family which includes the spouse and children. Extended family dependants are not considered as part of the family.
- Eligible child is a person who has not attained the age of 21 and this age may be extended to 25 (under 26) in respect of a child who is unmarried and a dependant on the Principal Insured Persons' Medical Aid Scheme.
  - Adopted and fostered children are eligible dependants if they are under 21 years of age, or they are under 26 years of age and who is unmarried and a dependant on the Principal Insured Persons' Medical Aid Scheme.
  - There is no age limit for mentally or physically handicapped children who are wholly dependent on the principal insured and a dependant on the Principal Insured Persons' Medical Aid Scheme. There is no limit to the amount of children covered by the policy.
- Continuation: Any individual may apply to continue cover if that individual was a member of group policy and terminates his employment. Ambledown has the right to alter the premium rates to individual rates or adjust the premium for the additional costs of the debit order and other administrative tasks.
- Benefit upgrades: A 3 month general waiting period and 12 month pre-existing clause will apply to the additional benefits obtained when a member upgrades cover. The existing benefits enjoyed prior to the upgrade will not be subjected to the waiting periods mentioned.
- A 12 month pre-existing clause applies. The clause excludes claims for any treatment received for a condition for which treatment or advice has been received in the 12 months prior to the inception of the policy. The intention is to exclude any benefit where treatment or advice was received 12 months prior to inception. Once membership is greater than 12 months, then benefits are payable regardless of the date in which the illness manifested itself or the injury occurred.
- No benefits will be payable during a general 3 month waiting period for all treatment received unless the treatment was required as a result of an accident (external violent physical means).
- This is not a Medical Scheme and the cover is not the same as that of a Medical Scheme.



### Claiming Procedures

Claims should be submitted in writing (i.e. complete the claim form as soon as possible) by no later than one hundred and eighty (180) days / six (6) months from the first day of treatment. Claim forms are obtainable from [www.ambledown.co.za](http://www.ambledown.co.za) and should be returned to:

**Ambledown Financial Services (Pty) Ltd**  
**PO Box 1862, Cramerview, 2060**  
**Fax: 011 463 1665**  
**Email: [claims@ambledown.co.za](mailto:claims@ambledown.co.za)**

Your completed claim form, copies of your Medical Aid statement and all related accounts, i.e. for the hospital, surgeon, anaesthetist, etc., must be forwarded to us as soon as possible.

### Enquiries

Enquiries should be addressed to Ambledown:

Tel: **086 126 2533**  
Fax: **011 463 1600**

Individual debit order business:  
**[admin@ambledown.co.za](mailto:admin@ambledown.co.za)**

Group business:  
**[premium@ambledown.co.za](mailto:premium@ambledown.co.za)**